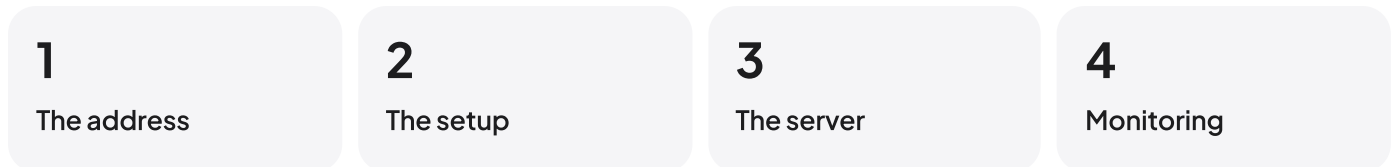


Connecting your tools

Connecting a webhook: the checklist

Everything to prepare and check so that your CRM, your accounting or your advertising tools receive every Donoor event, without missing anything.

The key steps



1 The receiving address

- ☐ An https address, reachable from the Internet, on port 443 or 8443
- ☐ The exact final address: redirects are not followed
- ☐ For a no-code tool: the “Custom webhook” module in Make or Zapier

2 The setup in Donoor

- ☐ Settings › Webhooks › Add an address
- ☐ A clear description (“Google Ads conversions”, “CRM”...)
- ☐ Only the events this tool needs
- ☐ The secret copied and stored somewhere safe, never in a web page

3 The server

- ☐ Verifies the Donoor-Signature on the raw body
- ☐ Rejects any message whose timestamp is more than 5 minutes old
- ☐ Responds 200 in under 10 seconds, processes afterwards
- ☐ Ignores any event whose id has already been processed

Example

To measure your campaigns: `payment.succeeded` gives amount, currency, `conversion_id` and, in attribution, the ad's `utm` and `gclid` parameters.

4 Monitoring

- Send a test message and check that it shows as “Delivered” in the log.
- Check the log after your first real donations.
- If there is an outage: Donoor retries 8 times over about 28 hours, then notifies you; you can then resend the messages in one click.
- To develop without risk: `sandbox.donoor.org` and the test card 4242 4242 4242 4242.

Key takeaways

- ✓ Always verify the signature before trusting a message.
- ✓ Respond fast, process afterwards.
- ✓ The same event can arrive twice: its id lets you ignore it.

Find the full course, with videos and step-by-step instructions, at donoor.org/en/formations/webhooks